csb Cambridge SAVINGS BANK

Changes to Existing Platform Quick Reference Guide

Upcoming Changes to your existing Business Online Banking Platform

As we start our migration to our enhanced Business Online Banking Platform, you'll notice a few changes within the existing platform, effective 4/25/22. Please review details below.

1. International Wires in Foreign Currency displaying Indicative Rates

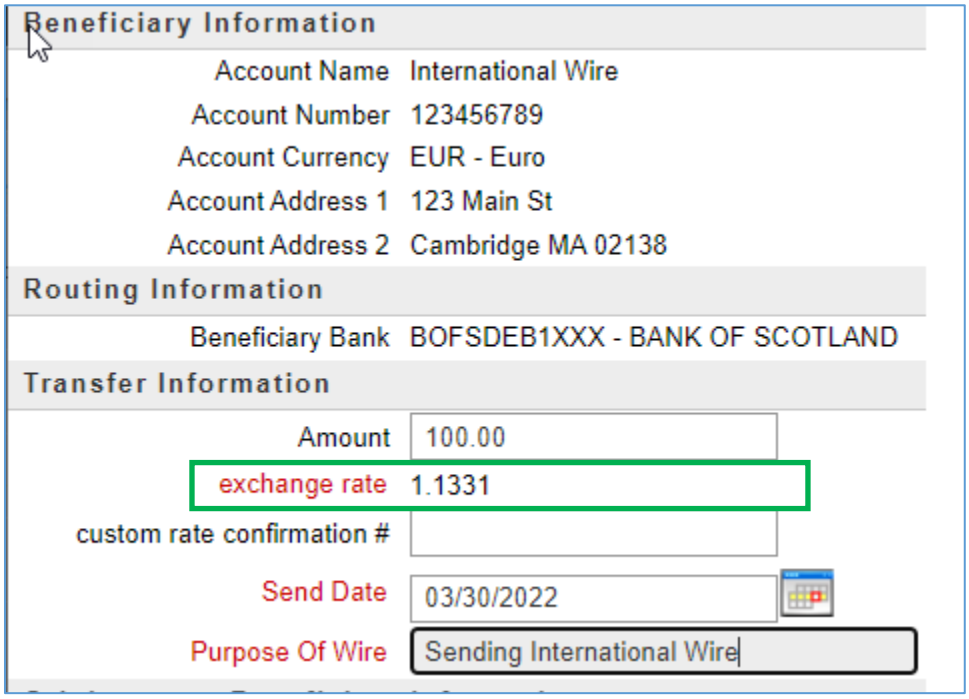
When selecting a foreign currency, under the transfer information section, the system will display an indicative exchange rate for that particular currency providing you with more visibility on the details of your transaction.

IMPORTANT!

- The Exchange Rate and Amount to be debited are estimates only and may not reflect the final foreign exchange rate applied to the transaction or the final amount debited from your account. The final exchange rate and debit amount will be communicated on your wire notification emailed after the wire is processed. If you are not signed up for wire notifications, please contact your bank representative.

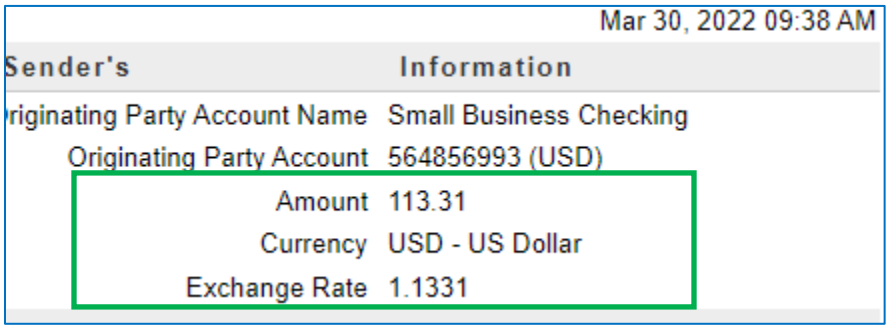
- You'll notice a field named "***custom rate confirmation".*** Please disregard this field as it's not applicable to Cambridge Savings Bank. Once you migrate to the new platform this field will no longer be displayed.

Wire Input Screen



Wire Confirmation:

The Wire confirmation will display the indicative exchange rate and estimated USD debit amount.



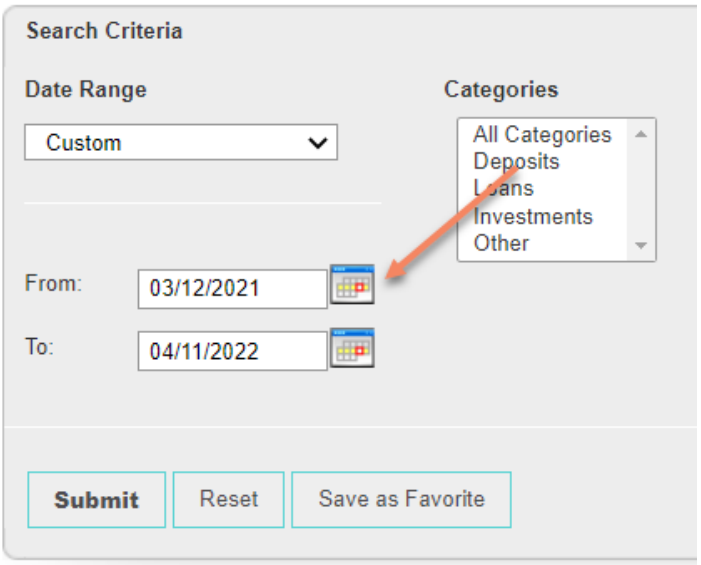
Mar 30, 2022 09:38 AM

Sender's	Information
riginating Party Account Name	Small Business Checking
Originating Party Account	564856993 (USD)
Amount	113.31
Currency	USD - US Dollar
Exchange Rate	1.1331

2. Extended Reporting Archive Periods

Transaction History extended to 13 months versus 12 months

When searching transaction history, users may now search for a maximum range of 13 calendar months.



ACH originated History extended to 180 days from 120 days

The data retention period for Business Online Banking originated ACH transactions has been expanded to 180-days.

3. Password expiration reminder email

For added convenience, a system generated email will be sent 2 calendar days prior to your password expiring. User passwords expire every 120 calendar days. Automated e-mails should come from businessonlinebanking@cambridgesavings.com