

## Remote Deposit Capture Uninstalling Previous Scanner Drivers

If you have a scanner installed from Cambridge Savings Bank or different financial institution, you will need to uninstall that scanner drivers prior to installing the drivers for the new Remote Deposit Capture product. Follow the steps below to uninstall any other scanners you may have.

*Step 1:* Make sure that all browser windows are closed, the scanner's USB cable is not connected to your PC, and the scanner power cable is not connected to the scanner.

*Step 2:* Select **Start | Control Panel | Programs and Features**. (Windows 10 users may right-click the **Start** button and then select **Apps and Features**.)

*Step 3:* Locate the driver you need to remove. In some cases, there will be two or three items to uninstall. Search for any software that begins with or references:

- Digital Check
- TellerScan
- Panini
- Ranger
- FIS

Step 4: Select the file to be uninstalled & select "Uninstall"

5	Programs and Features									
+	🚽 👻 🕆 🔯 > Control Panel > All Control Panel Items > Programs and Features 🗸 Ö					Search Pr	ograms and	l Features	p	
	Control Panel Home	Uninstall or change a program								
-	view installed updates	To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.								
8	Turn Windows features on or off	Organize •	Uninstall					80 -	0	
	install a program from the network	Name	Uninstall this program.	Publisher	Installed On	Size	Version			~
		TellerSca	Combined Driver version v1213	Digital Check Corp.	3/8/2019	4.47 MB	v1213			
I		PAND Area		Competer Concertion	#/17/2010	11 6 M.MD	224.44			۷
		2	Digital Check Corp. Product version: Help link:	v1213 Su ttp://www.digitalchec Update inf	pport link: http://ww ormation: http://ww	w.digitalcheck w.digitalcheck	com/ com/supp	ort/driver	sde	

**NOTE:** To uninstall the software, you may need administrative privileges for uninstallation purposes. Consult with your IT department for access.



Step 5: Follow the on-screen prompts to remove the application.

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	Control Panel Home	Uninstall or chan	ge a program				
	Turn Windows features on or off	To uninstall a program Tello	erScan Combined Driver Uninstall				
4		Organize 👻 Unins					0
	Install a program from the network	Name	Are you sure you want to completely remove TellerScan Combined Driver and all of its components?	Installed On	Size	Version	^
		TellerScan Combin	nbin		4.47 MB	v1213	t ii
		<b>ØVIP</b> Access		4/27/2018	11.6 MB	2.2.4.44	~
		Digital	Yes No Help link: <u>ttp://www.digitalchec</u> Update inform	ww.digitalche ww.digitalche	Size: 4.47 MB		

*Step 6:* Repeat steps 4 & 5 until all scanner files have been uninstalled.

Step 7: Once all files have been removed restart your computer.

Once restarted you are now ready to begin the installation of the new scanner software and drivers. Refer to the *Scanner Installation Guide for MAC* or *Scanner Installation Guide for Windows*.